PetDesk®

How to Use Your PetDesk App
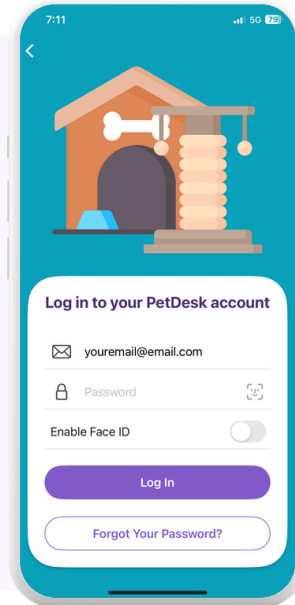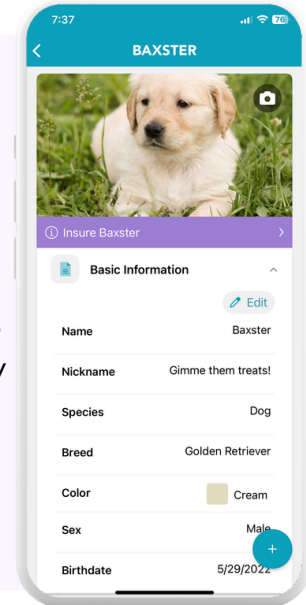## A step-by-step guide for pet parents!

1. Download and register

- Ask our staff to send you a link so you can quickly download the PetDesk App!
- You can also download the app from the Apple App Store (iPhone) or Google Play Store (Android).
- Just make sure you create your account using the **same name and email** on file with us!

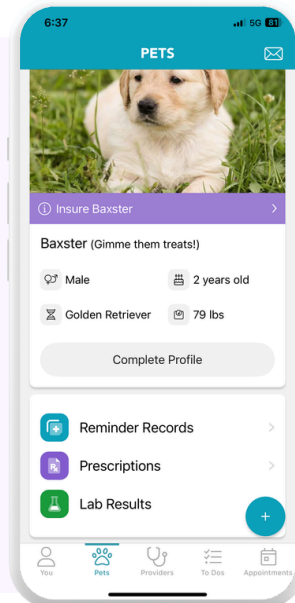**SCAN TO DOWNLOAD**

2. Review your pet profile(s)

- Every pet deserves an adorable profile picture!
- Be prepared—make sure their microchip number is listed in case of emergency.
- Add other details for easy reference later, like pet health insurance policy or food and nutrition.
- For easy access to health records, please **confirm your pet's details match what's in our system.** Not sure? Ask us!
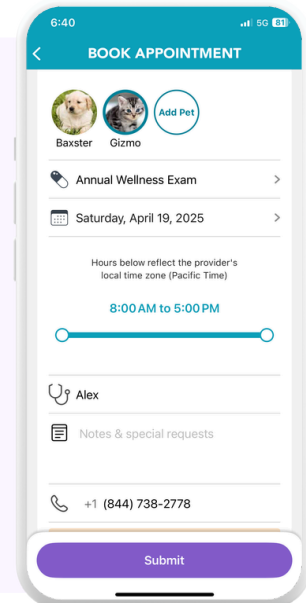
3. View pet health records

- Go to the **Pets** page to see reminder records, prescription history, and more!
- Select the **Appointments** tab to view past visits, invoices, and notes.

Tip: You can use this page to easily email your pet's reminder record to a pet sitter or other trusted pet care professional!
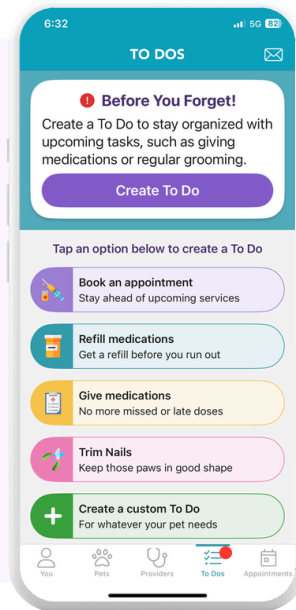
4. Set up a visit with us!

- Head to the **Providers** tab to set up an appointment.
- Select your pet, service type, appointment date and time, and any notes about your pet we should know.
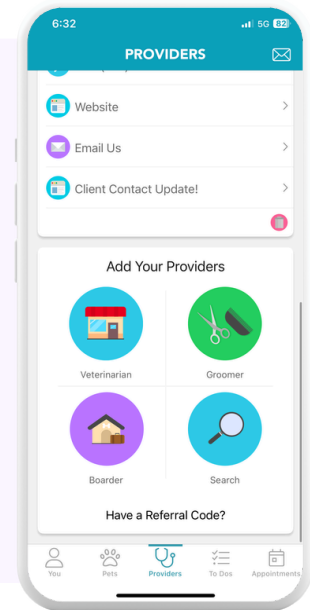- Hit **Submit**, and wait for your appointment to be confirmed!

5. Check your to-do list and reminders

Navigate to the **To Dos** tab to create and manage important pet care tasks, like medication reminders, nail trims, grooming, or any one-time or recurring needs.

6. Connect to other services!

Have a groomer or other provider you'd like to add? Go to the **Providers** tab and follow the prompts to connect (such as entering the name and address).

We're here to help you!

If you have questions or need assistance, please let our staff know!

We'll be happy to help.