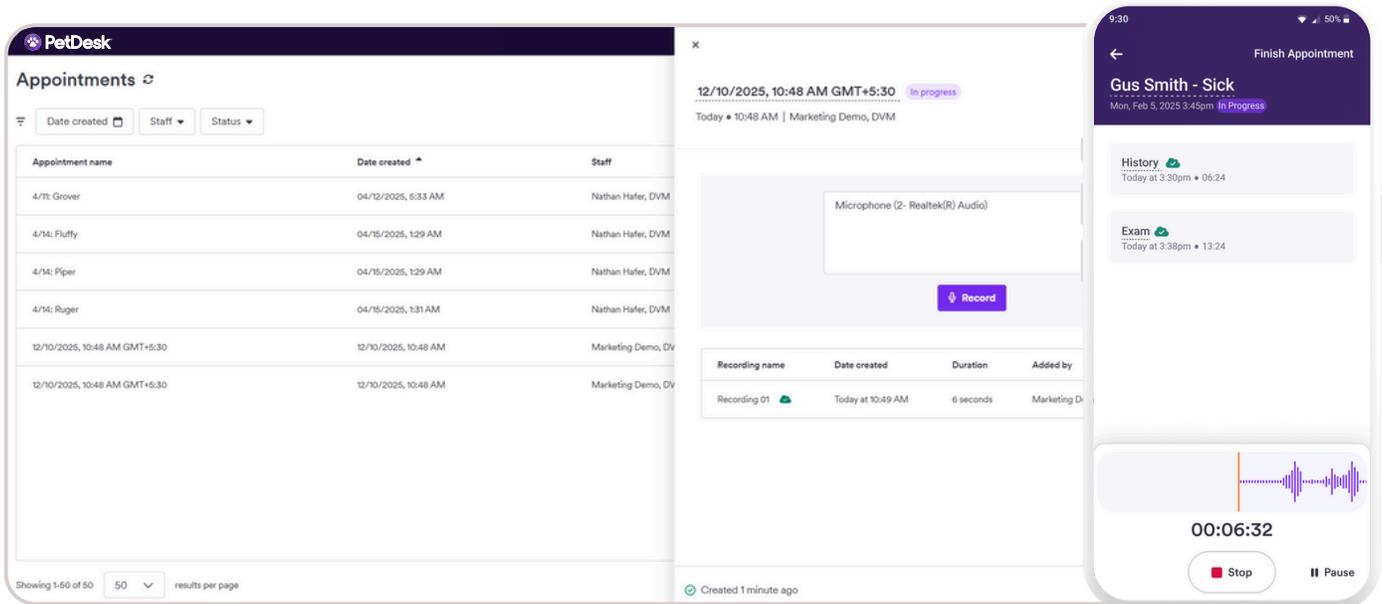


PetDesk Scribe

Manually typing medical notes into your PIMS eats into your lunch breaks and evenings, and it's not easy remembering key details for every appointment after a long day.

PetDesk Scribe is the AI-powered transcription software built specifically for veterinarians. Drastically reduce the time spent on SOAP notes and ensure high-quality, structured, and accurate documentation for every visit, letting you stay focused on providing excellent care so you can finish your day on time.



Accurate Transcriptions Tuned for Vets: You'll enjoy editing less than other solutions thanks to our AI engine, which is tuned for the language and situations found in veterinary use cases.



Flexible Recording Controls: Pause, restart, and group multiple recordings under specific appointments, keeping your notes focused and clean.



Client Summary: Creates a clear, pet-owner-friendly summary that outlines the visit reason, key points discussed, and next steps. You can easily copy and email to clients after the appointment.

[Watch a walk-through](#)

PetDesk Scribe: Getting Started

Download PetDesk Scribe

Web App

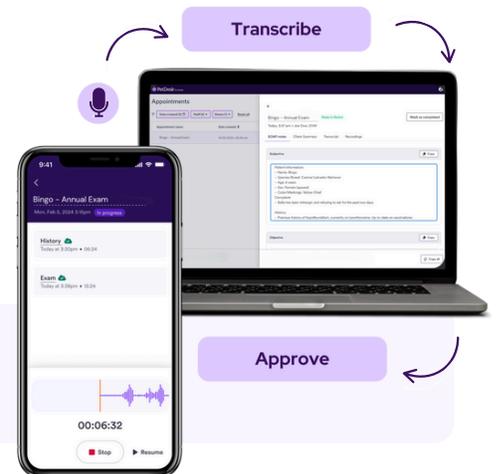
Google Play

App Store

Optimal Recording Setup

Device Placement

- Position the recording device in a central location on a hard, flat surface between:
 - Veterinarian/Clinic
 - Staff
 - Patient
- Ensure clear audio pickup from all participants
- Avoid placing near loud equipment or high-traffic areas



How to Get Started (Step-by-Step)



1. Access PetDesk Scribe on iOS, Android, or your web browser.



2. Tap “Start Appointment” on desktop or mobile, and PetDesk Scribe securely records the conversation. It’s not generic dictation — the AI is built for veterinary terminology, capturing history, exam details, plans, and recommendations while you stay focused on the patient.



3. When the visit ends, tap “Finish Appointment.”



4. Within 1–3 minutes of finishing, the conversation is converted to clean, structured, fully-formatted SOAP notes, ready for review.

Additional Recommendations for Success

Environmental Considerations

Although PetDesk Scribe is designed to dull background noises such as dogs barking and patients coming in and out of the room, try your best to:

- Minimize background noise
- Speak clearly and directly
- Pause and clarify if multiple people are speaking simultaneously

Technical Tips

- Ensure good device battery life
- Device should have good WiFi coverage when uploading recording
- Test audio quality before important appointments

Staff Training

PetDesk Scribe is very user friendly, but it wouldn't hurt to conduct thorough training on:

- Proper device usage
- Consent protocols
- Explaining the benefits to pet owners

Privacy and Compliance

- Adhere to your state's local privacy regulations
- Recordings are kept indefinitely until deleted by user

Troubleshooting

If you ever run into any issues or have additional questions, feel free to reach out to support@petdesk.com

[See our Help Center](#)

