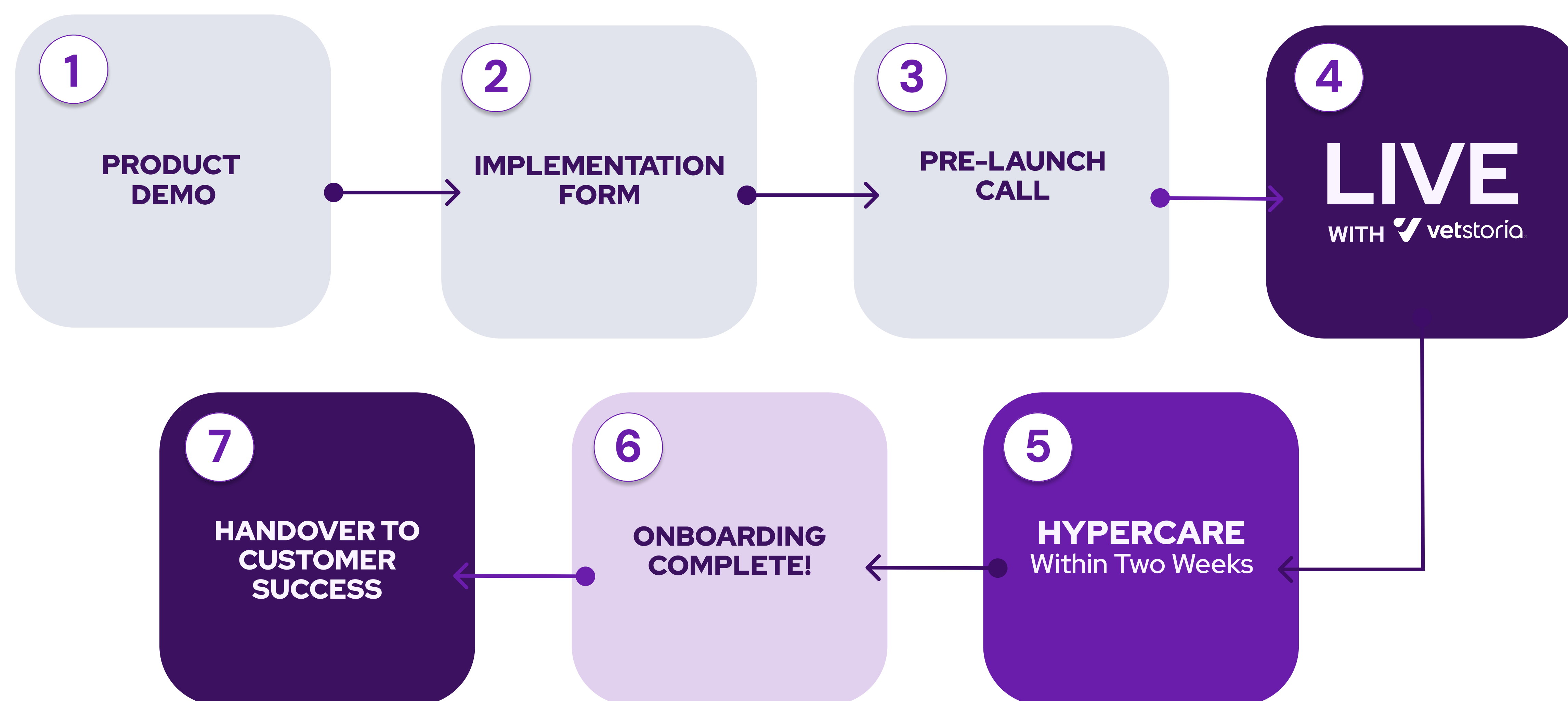


How easy is it to go live with Vetstoria?

It takes you 1 form and 1 call.

To get started, appoint your Vetstoria champion. This would be the team member that takes the lead to go live with our platform. You can learn more about the champion [over here](#).

Our team will contact you when we need to connect and configure your practice management system (PMS) after you attend the product demo.



Complete the “implementation form”

- Share details about your practice and key requirements
- Share PMS details

Attend the pre-launch call – 90 minutes

- Understand the integration with your PMS and Vetstoria
- We will check and refine the setup
- Perform test bookings to ensure everything is good to go
- Get training on key settings and features
- We will also explain the integration points (social channels), booking widget etc

Go Live!

- You're ready to start using Vetstoria!

Hypercare phase

Your dedicated customer service representative will respond to any queries you have or help action any additional changes. This will be for a 2-week period after going live. After this phase, onboarding is complete, and our support team and customer success team will help you.

See all the ways you can reach our support team