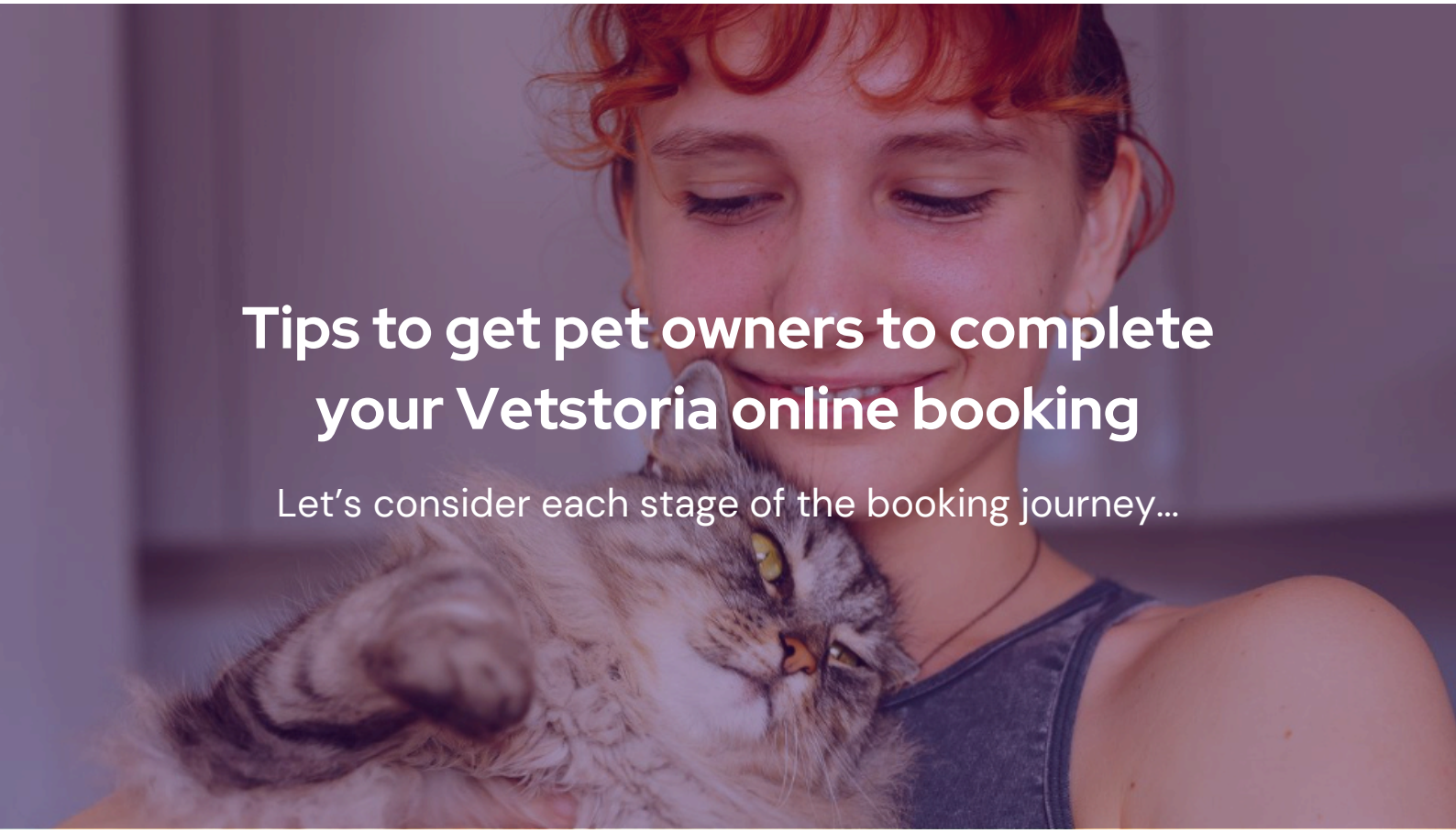


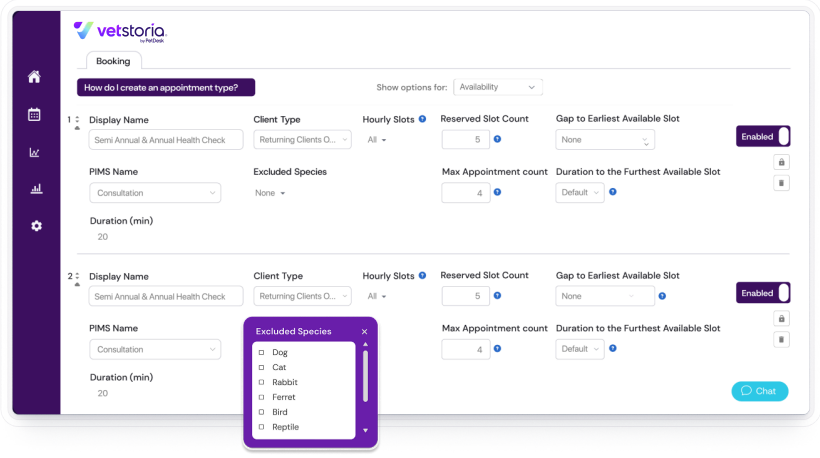
Tips to get pet owners to complete your Vetstoria online booking

Let's consider each stage of the booking journey...

Appointment Info

Reason for drop out can be:

- Disabling appointment types for new clients
- Treating a limited number of pets
- Offering limited types of species
- Lack of appointment types



Our recommendation:

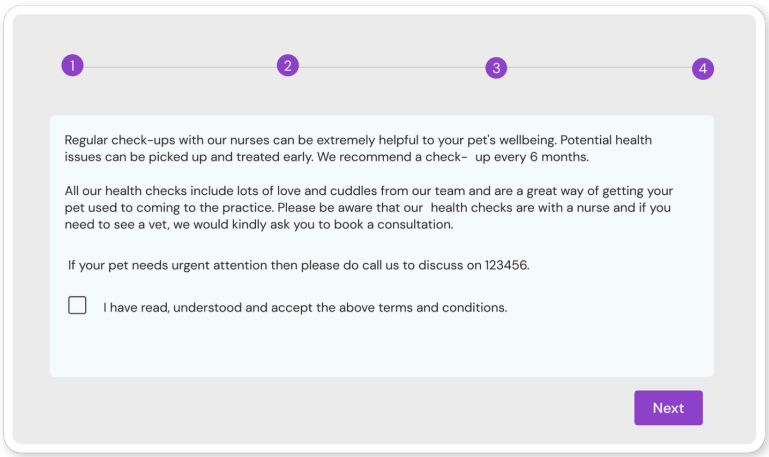
- Enable new pet owners to book online and choose the reason for their appointment.
- Offer the flexibility to treat several pets per owner that your practice can handle.
- Vetstoria offers the capability to **display a wide variety of species** so you can expand the type of species you treat

Contact our support team

Disclaimer

Reason for drop out can be:

- If the rules and guidelines mentioned in the disclaimer are too long • Has restrictions, such as “no new clients”



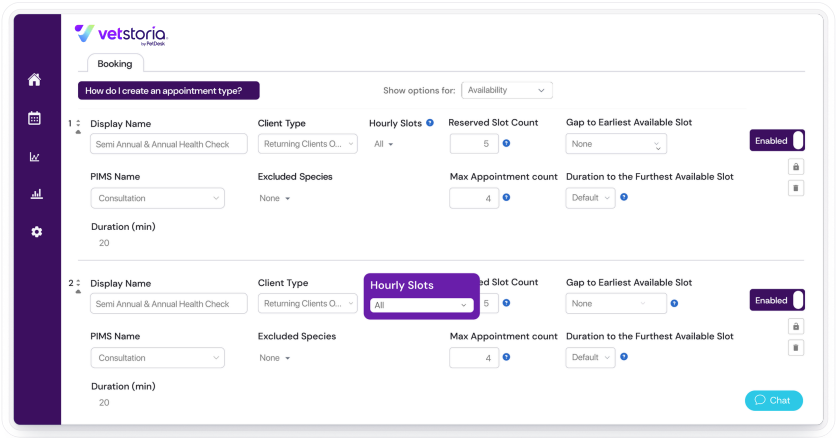
Our recommendation:

- You can provide the information you need in bullet points to provide clarity.
- We also suggest providing a **disclaimer** that is concise and is no longer than 6-8 lines.

Choose a time slot

Reason for drop out can be:

- Limited time slot and date availability



Our recommendation:

- Vetstoria offers the capability for you to show your calendar for up to eighteen months, and exclude time slots based on your availability.
- For example you can offer consultations in the morning, but no vaccinations.
- Always allow clients to book consultations / sick and injured appointments.

We’re excited to have you onboard with Vetstoria!

Need help setting up?