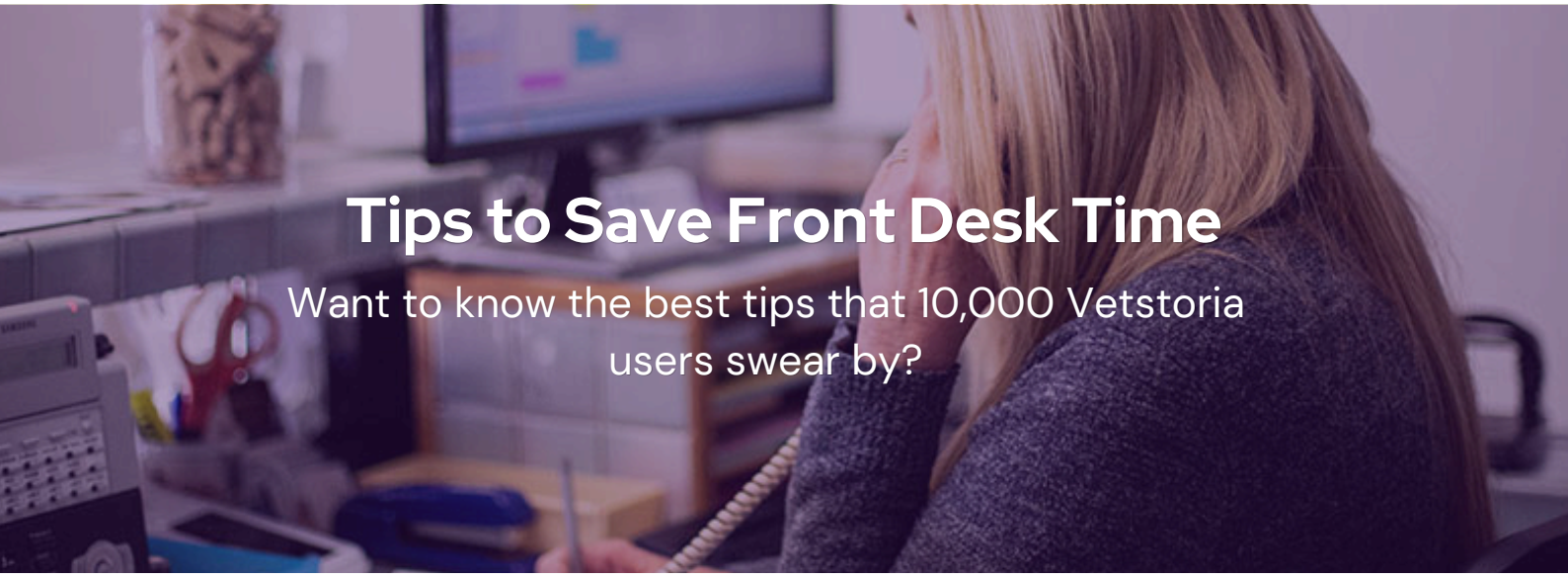
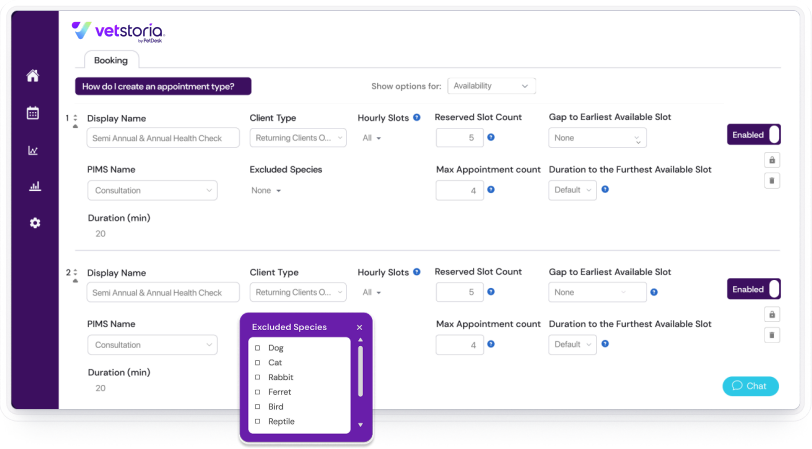


Tips to Save Front Desk Time

Want to know the best tips that 10,000 Vetstoria users swear by?

Here are ways to customise the platform so pet owners can book based on your availability.

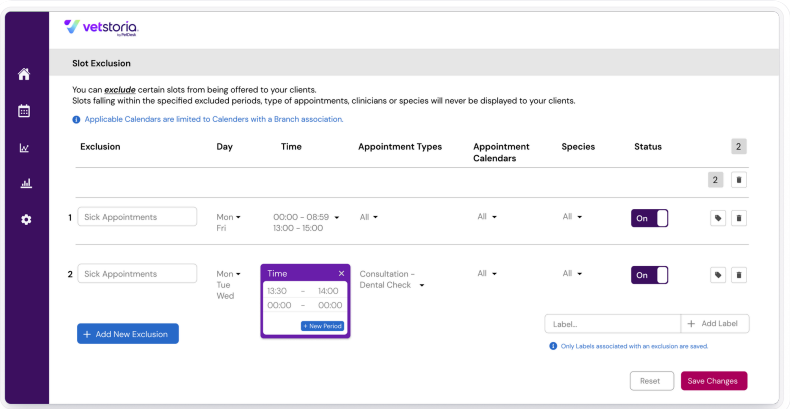


Prioritise team availability.

You can set up doctor and vet availability for each different day of the week. You can even specify the type of appointment and the species they want to treat.

Exclude slots you don't want to offer.

Simply add a time slot you want to block from the online booking system so pet owners are not able to book an appointment at that time. This way you can open up the practice for emergencies or manage during staff shortages.



Contact our support team